

## QUALITY POLICY STATEMENT

Mechan Ltd. maintain an integrated Business Management System which places customer satisfaction and service performance as its top priorities.

The Company will demonstrate this commitment by:

- Regularly consulting with its customers, service providers and employees to improve its products and services to enable continual improvement
- Setting management system performance objectives and reviewing these regularly
- Regular review of business risks and opportunities, to further enable continual improvement
- Meeting the requirements of BS EN ISO 9001.
- Meeting Statutory, Regulatory and other applicable requirements.
- Measuring system performance through KPI's, review and audit

Successful implementation and achievement of this Policy is led by senior management and involves all employees, with designated responsibilities clearly defined

This policy statement will be reviewed annually, or as result of significant change, by the Management Team and approved by the Directors.

**Signed:**



**Andrew Mott, Managing Director**

**Date: 21/09/2020**

P-01 Rev 18.1